

A FAST AND RELIABLE CONTENT MIGRATION

Systemware partners with a global fleet management provider to deliver a seamless content migration from ASG Mobius in less than 2 days – Without disruption



Organizations requiring large-scale commercial vehicles rely heavily on fleet management companies to ensure their businesses run as smooth as possible. The proper oversight of performance, service, and maintenance for their fleets is a critical component. In this case study, we highlight a common challenge faced by one such company and how Systemware helped move their business forward with a better solution.

Challenge

A leading fleet management provider determined they needed to replace their ECM product, ASG Mobius, due to a substantial price increase near the end of their license term. This was occurring during the holiday season and year-end processing was at risk of being affected. Time was of the essence. The company explored alternatives for a stable, reliable platform to maintain the secure access and integrity of their critical financial billing assets. The fleet team reached out to Systemware for assistance. Systemware has an extensive, proven history of successfully helping organizations of all industries quickly and efficiently convert and migrate high volumes of content from other ECM solutions. In the case of the fleet team, an accelerated content migration plan was imperative.

Solution

The Systemware team worked closely with the fleet provider and their partners throughout the process to ensure a smooth migration path without disrupting their business processes or user productivity. The company was able to leverage

“CONGRATULATIONS on an unbelievable accomplishment!! Infopac, Document Direct and Mobius are all no longer being used by IT and the Business with replacement systems and/or processes in place that have zero impact on clients and a small impact on internal users as they learn the new tool to access their reports. All of this in the span of 1 week. We did it!”

~VP of Business Applications



Systemware's experience and partnership with IBM to expedite changes to the client's hosting contract and assist in prioritization of resources for their implementation. The Systemware team utilized the Legacy Archive Processor (LAP) - Our proprietary conversion process that efficiently migrates content and the associated context from expensive, outdated, or poor performing platforms without the risk and stress of undertaking a lengthy conversion project. The team was fully equipped to handle these challenges in a secure and reliable manner to meet the client's timeframe and unique business requirements.

Results

Within one week of the initial contact and 36 hours from beginning the installation, Systemware Content Cloud was operational, acceptance testing was completed, and users were easily accessing their new and historical information in the new system. The fleet team was able to run their year-end processing on time, without any interruption of services. End-users reported that the new Systemware UI provided impressive ease of use and access to their reports without extensive training. The company was able to successfully meet their intended goal of a fast, secure implementation with an acceptable pricing model. They now have improved functionality and a modernized content management system that end-users and fleet leadership have repeatedly expressed great satisfaction with.

Benefits

As a key benefit, the fleet company is now fully positioned to re-platform and prepare for newer technologies with Systemware Content Cloud. Other benefits that were immediately seen are:

- Fast, seamless content migration
- Ease of use for a more productive user experience
- Mainframe and cloud experts with real-world experience
- Dedicated partnership with Systemware
- Exceptional service and support, above and beyond

Systemware offers several options for content conversion and migration allowing companies the flexibility to choose which method is the best fit for their situation. Our conversion experts guide every step of the process to ensure nothing gets missed. With a clearly defined strategy and an experienced business partner, content migration and conversion projects can be done smoothly and with transparency, as demonstrated in this case study with our global fleet management customer.

About Systemware

Systemware has been a pioneer in enterprise content management for over forty years, helping the world's most highly regulated organizations capture content from a variety of systems, find it wherever it is stored, and deliver it in the exact context needed for each business line. Our content services platform, Content Cloud, helps organizations modernize and enable their content for business intelligence. Systemware is committed to ensuring organizations meet information governance requirements in a manner that optimizes cost and complexity while providing a tailored user experience.

Give us a call and we'll tell you more. 844.343.0200



"The team at Systemware saved people's jobs this week. Incredible work!"

~Fleet Management IT Director