INTELLIGENT CONTENT NETWORK

IMPROVING ACCOUNTS PAYABLE IN A LARGE HEALTHCARE ORGANIZATION

THE CHALLENGE

60 Million Users

16 Counties

25 acute-care and short-stay hospitals

Improve a delivery system without disrupting its 6.2 million users across 16 counties who use 25 acute-care and short-stay hospitals.

This organization needed to remedy inefficient manual accounts payable processes that held up approval and review, causing late payment penalties. Is there an intelligent content network in the house? Paging Content Cloud….

Workflow capabilities → Clean and efficient data conversion → Provide seamless interoperability between existing systems → Capture convert, curate, & distribute billions of documents, reports, meta date & images →
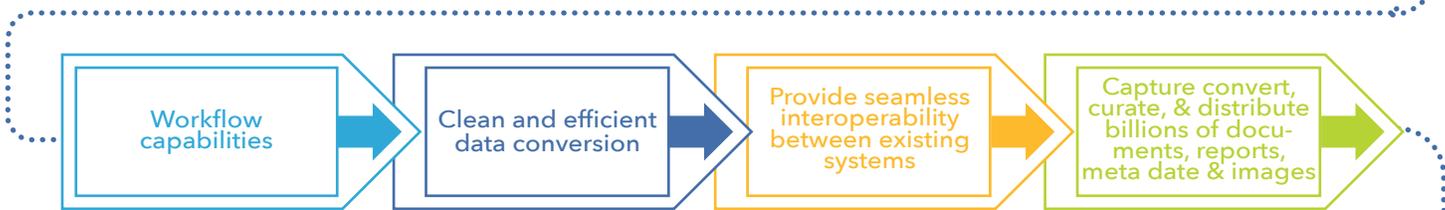
THE SOLUTION

Workflow capabilities to secure and automate multi-step review and approval process.

It begins with Systemware's ReCon, a clean, efficient approach to data conversion. Instead of converting data, ReCon builds references to documents previously archived in and by legacy systems. ReCon makes slow, cumbersome jobs much faster and more efficient. Integrating ReCon via Content Cloud is seamless. This customer experienced no degradation of response time throughout the process and maintained system availability while suddenly successfully managing hundreds of petabytes of data with ease.

Being able to find any necessary information was just the start, though. Since Content Cloud is an intelligent content network, this organization was able to deliver information to the right people for speedy, timely review and approval by securely transcending firewalls.

THE RESULT

Accounts payable became more efficient with Content Cloud, reducing money spent on late payment penalties.

21 THOUSAND Employees using Content Cloud

27 THOUSAND Vendors

102 THOUSAND Check Requests

12 THOUSAND Expense Requests

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