

Systemware, Inc.

<https://www.systemware.com/job/level-2-technical-specialist/>

Level 2 Technical Specialist

Description

Primary Responsibilities

- Deploy and configure enterprise software and ensure that documentation is complete
- Analyze use cases vs requested requirements for validity and feasibility
- Collaborate closely with SMEs to ensure that delivered features are adequately tested
- Find, report, and track software defects and inconsistencies
- Ensure we are delivering a usable product to Quality Assurance team
- Help teammates to facilitate Product Delivery projects
- Work with developers to complete projects related to customer success
- Work with subject matter experts across multiple departments to spearhead process improvements company wide

Requirements

- 1-3 years of experience as a Software Developer, or similar role
- Experience with object-oriented programming languages (e.g. Java, C++)
- Experience with scripting languages (e.g. Bash, Ruby, JavaScript)
- Working knowledge and experience creating and manipulating XML
- Understands relational databases and experience with SQL statements
- Ability to translate use cases and business requirements into functional specifications
- Ability to work in a fast-paced environment with minimal supervision
- Team player, strong interpersonal and communication skills
- Critical thinker, problem-solving and troubleshooting skills
- Ability to adapt to change and make priority adjustments

Hiring organization

Systemware, Inc.

Employment Type

Full-time

Job Location

Dallas, TX

Date posted

June 13, 2024