



systemware

Workflow

Expediting Business Processes

Driving efficiencies have never been more important than it is in today's environment. With Systemware's workflow component, important business documents and content are sent automatically to the appropriate person for immediate attention. Routing documents for approval, capturing important data, requesting signature approval, routing document for team reviews or a variety of other tasks, streamline document-intensive processes allowing you to improve productivity, simplify tasks and speed processing time.

Improve Productivity While Reducing Costs

Instead of wasting time searching for paper documents and important information, documents and other relevant content are sent directly to the appropriate person allowing them to focus on their task at hand. By automatically processing and delivering information directly to the user's desktop, Systemware speeds execution, reduces overall work load and frees staff from non value add activities.

Increase Security and Control of Information

Systemware provides role-based security for all activities. By allowing staff the ability to access information and perform tasks based only on permissions means that confidential or protected information is handled appropriately by only authorized staff. Every action within the system is logged producing a complete record of all user actions as well as the documents or information acted upon are recorded for compliance.

Simple to Create, Manage and Modify

Systemware removes the complexity and frustration with workflow creation by providing building blocks to get you started in automating document processes. With our user-friendly Web interface, you can view, perform, create, manage and audit your content as well as processes. This innovative approach to workflow organization and management helps streamline business processes, whether used at the departmental level or across the enterprise.

Increase Performance Throughout the Organization

Systemware offers an intuitive workflow design tool aimed at meeting your organization's business processes needs while providing visibility into the process. With Systemware, you can see task progression, create audit reports, evaluate process and user timelines, as well as escalate items for clarification and resolution.

Key Features

- Quickly route documents in support of existing processes
- Automatically direct information based on rule criteria
- Receive real-time notifications
- Monitor the status of information as it progresses through workflow
- Complements existing applications

Benefits

- Improves productivity with immediate access to all documents and content
- Simplifies processes while increasing productivity
- Improves customer service
- Allows for faster and better-informed decisions
- Enforces consistent business processes
- Ensures accountability and compliance

System Requirements

Systemware Content Server

Systemware Content Integrator

Operating system - AIX 5.3+, Linux Redhat 7.0+, Sun Solaris 8+, Windows, Z/OS

Java 2 SDK 1.5+

Java EE Application Server - Apache Tomcat 5.5+, IBM WebSphere Applications Server 6+, BEA WebLogic Server 8.1+, Java 2 SDK 1.4.2

Relational Database - Microsoft SQL Server 7+, IBM DB2 8+, Oracle 8i, Oracle 9i, or Oracle 10g