



Statement Retrieval Service

Streamline Processes - Increase Productivity

Statement Retrieval Service (SRS) allows users to receive requested files containing account number-date range, delivery code, identification number, etc. and store the request in the statement retrieval database. SRS will retrieve the statements from the Systemware repository, sort the statements in customer order, and send to the production non-AFP® printers or some other device as requested. This service generates a summary report for all activity including exceptions and can be configured to notify the billing application if charges apply.

All requests are tracked and the service provides a user interface to monitor and research activities as well make additional requests and enter comments. The service will also report the status, including identification number, number of statements printed, operator comments and special processing for incomplete requests. The service will provide a priority queue for any subpoena requests and could generate a fee transaction which can be passed to a billing system.

Key Features

- Reusable service for applications to recall statements for specific accounts and date ranges
- SRS user interface for manual requests for priorities in subpoena tasks
- Prints statements to networked printers (to be mailed later)
- Fax statements using RightFax interface or deliver statements to CD burning system and more
- Manages completion of tasks to close work orders and for charge back methods
- Service-oriented architecture

Benefits

- Improve access to information
- Streamline processes
- Reduce costs
- Ensure regulatory, audit and procedural compliance

System Requirements

- Systemware Content Server
- Systemware Content Inegrator