



systemware

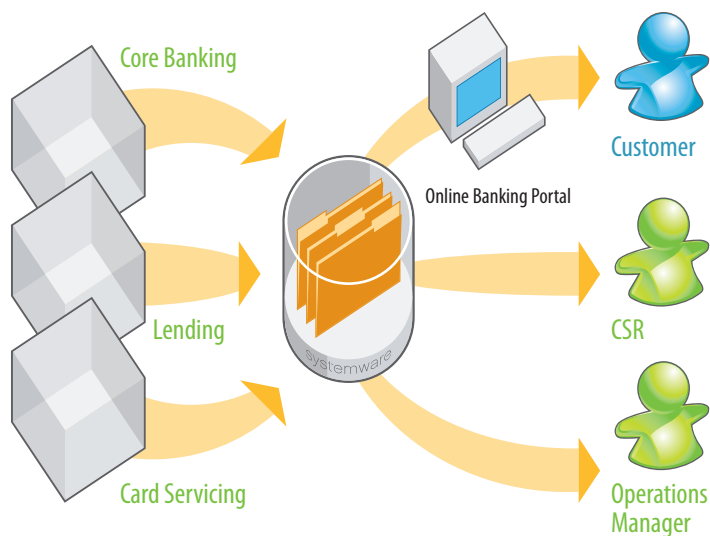
Electronic Statements

Accelerate Adoption Rate While Reducing Costs

Customers expect more from you, their financial institution, than ever before. They presume secure access to their online statements at any time and the quality of the document to be identical to their printed copy. In turn, you should demand your online presentment solution to efficiently manage all types of customer communications, increase the adoption of electronic statement delivery and empower you to respond quickly to customers' needs and requests.

You need a feature-rich solution like Systemware FS Electronic Statements™, the leader in providing electronic communications for financial institutions. Our proven success across all sizes of institutions and all types of communications - whether it is a monthly statement, quarterly notice, and/or annual tax document - represents a way to significantly reduce costs, improve customer service and provide a "greener" alternative for your customers.

Systemware captures, stores and presents documents and information online in a secure, well-formatted presentation. Our application easily integrates with any of your existing banking solutions - hosted or in-house.



Key Benefits

- ▶ Reduce paper and postage costs
- ▶ Accelerate customer adoption of online statement presentment
- ▶ Enhance client service reps ability to quickly address customer need
- ▶ Increase cross-sell opportunities
- ▶ Ensure compliance with ADA and Privacy Act

Improve the Delivery of Information

Customer - Quickly and easily view current and historical statements anytime, anywhere.

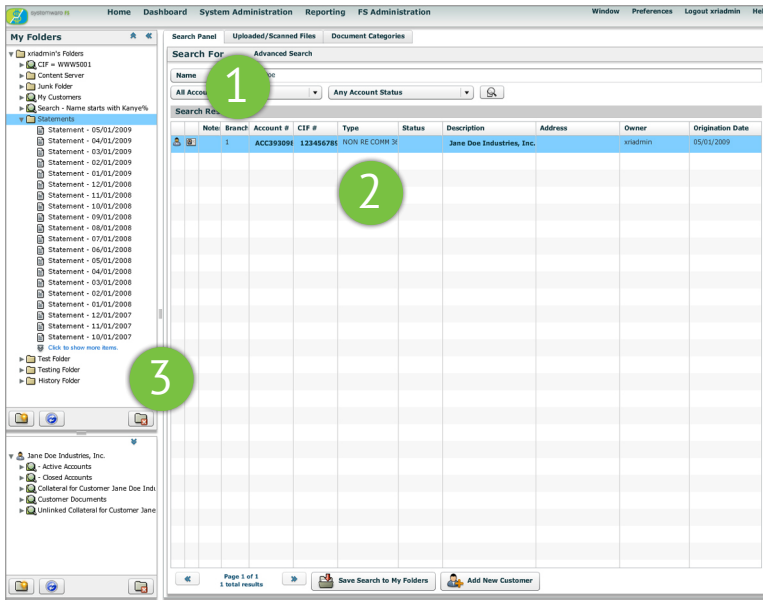
Branch and Call Center - Rapidly address customer needs with immediate access to the same printed customer statement in question.

Legal Support - Quickly search and find historical statements and account information in response to subpoenas and restraining notices.

Marketing - Provides yet another channel to send personalized marketing messages and run campaigns.

Line of Business Management - Improve overall business performance by enhancing customer service, expanding marketing channels and lowering cost.

Systemware Electronic Statements



1 Provides internal interface for access of all customer statements with familiar search criteria

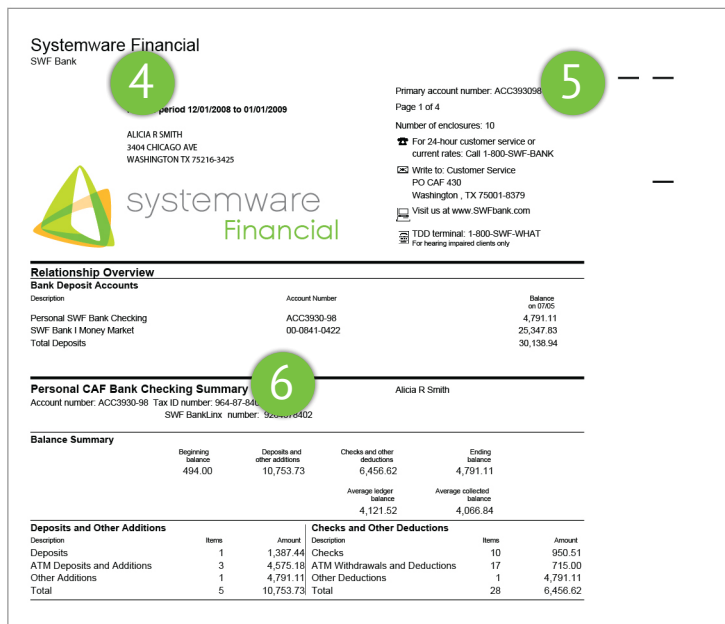
2 Enables powerful search and find from best in class indexing

3 Offers configurable folders for organizing key customer relationships

4 Provides dynamic generation of PDF statement for efficient and secure operations

5 Enables configurable marketing add-ins to target customer segments

6 Delivers electronic statements identical to printed version for increased adoption through online banking



About Systemware

Systemware provides ECM solutions to some of the largest US organizations – across multiple platforms – in deployments managing petabytes of data and billions of documents. Systemware enables customers across a wide range of industries to make better business decisions, capitalize on information assets, improve productivity while reducing costs and ensuring compliance. Founded in 1981, Systemware is a privately-held corporation headquartered in Addison, Texas, with branch offices throughout the United States.



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